



STEPHANIE GOUGH COLEMAN
TREASURER

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WANDA H. FLEMING
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January 4, 2021

To: Water/Sewer Users

There is a moratorium in effect for residential utility disconnections, pursuant to House Bill 5005, otherwise known as the Commonwealth of Virginia Budget, Section 4-14, Enactment 7(a), as of November 18, 2020. This moratorium means that we will not disconnect you for nonpayment of your water/sewer bill or fees during the period of the COVID-19 pandemic public health emergency. This does not mean that your water/sewer bill is not due, or that amounts due to us are being waived or forgiven.

This moratorium will continue until the Governor determines it is unnecessary or until 60 days after the public health emergency ends. Residential payment arrangements are available, if you don't already have one in place, and you are past due by more than \$500 please contact the Treasurer's Office to have one put in place. This is a promise to pay a portion of your balance each month, and the monthly payment amount will be determined on a case by case basis. You **MUST** pay the agreed upon amount each month to keep the pay plan active.